

NEWS RELEASE



Touchmark at Mt. Bachelor Village

FOR IMMEDIATE RELEASE

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Support Suites™ now available at Touchmark

BEND, Ore. — Touchmark has introduced a new option that is helping people live independently with just the support they need. Support Suites is a unique service that provides people with moderate care on a scheduled basis—a step between independent living and residential care/assisted living.

“Support Suites is a blend of health care support and hospitality,” explains Scott Neil, MSW, administrator at Touchmark at Mt. Bachelor Village. “Our goal is to provide the best of both worlds in an attractive, independent home with personalized support and a full array of amenities.”

Care is provided by Touchmark licensed home care or home health professionals, and people pay only for services they have scheduled.

Neil says that if people need someone to manage their health care on a daily basis, then residential care, assisted living, or memory care services would be more appropriate. At Touchmark, if people’s needs increase, other services are available, and they are less likely to have to move from the community, where they have established important connections with residents and staff.

“A huge relief”

According to Sonja Donohue, Touchmark’s Support Suites made a world of difference for her parents, Dr. John and Solveig Ross, age 83 and 78, respectively, who had to move suddenly from Idaho last year.

“The Suites were instrumental in making a seamless transition for my parents,” says Donohue. “They are well-appointed, and the services are incredible. With just a bit of regular support, my parents are able to live independently, which is what they want. My dad now is thriving, and he loves it. And my mom is doing well, too.”

Donohue is grateful for the help and peace of mind that she and her brother and two sisters have received. “From day one, we felt like part of a big family. Everyone is so helpful, and we know that our parents are being well cared for,” she says.

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Neil acknowledges that families are finding Support Suites to be an ideal option. “We’re able to provide the help people need and support them at their highest level of independence.”

Residents living in Support Suites receive a variety of benefits, including meal options in a Touchmark dining room, weekly housekeeping, activities through Touchmark’s national award-winning Life Enrichment/Wellness program, home maintenance, utilities and other services.

Touchmark at Mt. Bachelor Village opened in 2003. In 2007, it expanded, adding two new lodges and numerous amenities, services, and lifestyle options. Located along the Deschutes River, the resort retirement community also offers Touchmark Home Services and Touchmark Rehabilitation & Balance Center. Touchmark has received two awards from the National Association of Home Builders. For more information, contact Touchmark at 541-383-1414.

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